



Detroit Wayne Integrated Health Network

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March 19, 2020

To: DWIHN Residential Providers
From: June White, Interim Director of Managed Care Operations
RE: Authorizations, Fee Schedules and Site Locations

The Detroit Wayne Integrated Health Network (DWIHN) recently implemented changes in our MH-WIN system that will allow for proper billing of service codes to the proper contracted site location. This change will give us clear resolution in knowing where each individual lives. These changes will also ensure our compliance with State reporting guidelines in which licensed codes cannot be billed against an unlicensed setting and vice-versa.

Our Expectations:

- You will bill for services under the location in which the person lives and where the services were performed.
- You will abide by the provider responsibilities to inform DWIHN of any moves 60 days prior to moving—as the system will need to be updated to pay for that individual under their new site location. Please note: **individuals will be linked to their locations/ place of services.**
- New authorizations will be auto-generated, providers will be required to bill on the new authorizations for all claims that have denied for no rate on file.
- Notification will be in MH-WIN once new authorizations are created for you to bill.
- All billings should be held back for the residential codes until you get notified of the authorization notification because otherwise you will need to re-bill for those services.

If you do not see all of your **approved contracted impaneled sites**, please contact us so we can correct the home and get it in the MH-WIN system.

We appreciate your commitment to ensuring individuals in Wayne County receive quality care. We are doing our best to ensure there are no delays in payment, but we need your assistance in making these changes seamless.

If you have any questions or concerns, please feel free to contact Managed Care Operations at pihprovidernetwork@dwmha.com.

Thank you.

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